

CARE NET

CONSULTANTS

Occupational Health Clinic



Care Net Consultants Terms and Conditions

Definitions:

Care Net Consultants: the medical service provider offering occupational health services/ the creditor

The Company: refers to the client/ patient/ entity or company requesting the medical services on behalf of themselves, a patient or employee/ the debtor

- Temporary certificates can be requested when an employer has a 30 day account in good standing or have paid for the medical examinations in full.
- We conduct OHS medical examinations in accordance with our CN methodology. Our methodology was built on SASOHN, SASOM guidelines and our OMP recommendations.
- Referral letters will be issued to the patient and the employer can access referral details on CN Online. It is the responsibility of the employer to ensure that the employee returns to our clinic once the referral letter was actioned by the relevant medical practitioner.
- Medical certificates will be valid for 12 months, employers need to take note of recommended retest dates on the certificate to ensure that employees are tested in accordance with our recommendations.
- When employees are excluded from certain working areas (ie: noise zones, respiratory zones, heights, driving ect) it is an OHS recommendation and should be taken seriously as the patient with certain exclusions is unfit to work in those working areas (or unfit to do those duties).
- Patients must have a valid ID, passport or driver's license present when conducting the medical examination. Should the patient for any reason fail to have the necessary documents the medical examination will be conducted, the employer will be charged for the medical, but the medical will only be released in person to the patient once they bring their identification documents to our clinic for confirmation. Booking details must be clear regarding Company to be billed, No of medicals to be performed, type of medicals required, Date of testing, preferred arrival time and any or additional requests. It is the responsibility of the Company to ensure the validity of an employee (patients) ID/ passport or drivers license.
- Care Net Consultants does not take responsibility when a patient did not disclose any conditions or illnesses that might impact the status of his/her fitness.
- Drug testing is a HR related test, and would not impact your fitness status. Should a patient have a non-negative result, the result will be given through to the employer to make a decision on whether they want to do follow up testing.
- It is the responsibility of the employers to specify whether the patient requires a baseline audio test (this is a requirement when the baseline audio result for the patient is not available to the employer). A baseline audio can only be done once in a patient's life. Employers need to make annual comparisons to ensure that deviations from baseline audios are monitored. A patient can claim from the compensation fund when the deviation is more

than 10% from his baseline audio results. The compensation fund documents can be obtained from our website.

- Patients with any of the following conditions would need to disclose the condition as they should not do a lung function test: patients that are pregnant, breastfeeding, have uncontrolled Hypertension ie Stage 2 Hypertension, had a heart attack in the past 3 months, has a heart condition for which they are taking medication, has epilepsy, has diabetes with BP above 130/90, taking a BETA Blocker.
- The client is responsible to provide Care Net Consultants (Pty) Ltd with a signed fully completed request for medical examination for risk based medicals or Annexure 3 for construction medicals.
- The Client shall be invoiced for all employees as per quote accepted. All employees absent on day of testing can visit our clinic for test.
- The client shall be responsible on day of testing to ensure the health and safety representative or dedicated employee is available to ensure that all employees on the list to be tested are called for the tests.
- The client be responsible to provide Care Net Consultants with a clean noise free working space with access to an electricity point for our electrical equipment.
- Wherever audio screening tests are performed the client shall ensure a stable area for the audio testing booth, with low (<65db) noise area as well as an electricity point. The client is responsible to ensure security is available whenever audio booth or any equipment is staying overnight. All employees must be out of a Noise free area before testing is performed for a period of 8-16 hours according to SANS 10083
- The client is responsible to provide Care Net Consultants with accurate and correct information. Care Net Consultants do not accept any liability or responsibility if the client supplied fraudulent information. Fraudulent information is a crime, we are responsible by law to report such activities.
- Calibration fee of R1000 is charged for all sites with 10-14 employees and R2000 calibration is charged for sites with less than 8 employees.
- Should less than 15 delegates arrive a calibration fee will be charged even if this was not reflected on the quote
- Traveling is charged at R5.5/km from our Offices in Midrand, Elandfontein, OR Tambo, Lynnwood and Brackenfell
- Accommodation is charged at R550 pppn for sites further than 150km from our offices.
- All medical tests are valid for a period of 1 year.
- All tests, files, certificates are the property of Care Net Consultants until all accounts are settled.
- All legal fees to collect any account will be for the clients account.
- Minimum of 80% of signed quote will be invoiced should less delegates arrive

The Company acknowledges indebtedness to Care Net Consultants to the sum of the medical examinations that will be undertaken, plus interest at a rate of 10.25% per annum a tempora morae (the “outstanding amount”) on late payments. The Company agrees to pay the outstanding amount within 7 days. Where a 30 day account is in place the Company agrees to pay the outstanding amount within 30 days from receipt of statement. Should the Company fail to make payment on the due date/s, Care Net Consultants shall demand the outstanding amount from the debtor together with legal costs; failing which Care Net Consultants, without notice, shall be entitled to apply to the relevant Magistrate’s Court for judgement against the Company for the outstanding amount including legal costs – the Company agrees to judgement in this regard. No variation in terms of this agreement, novation, or cancellation by mutual consent shall be of any force or effect unless reduced to writing and signed by both Care Net Consultants and the Company.